Medication Copayments

All copayments are the responsibility of the patient.

If you have any questions regarding prescription drug coverage, please contact the Prescription Drug Coordinator at the number below.

Primary contact for medication override requests
Denise Martinez *habla espanol*
Pharmacy Program Manager
(630)510-8720 x203
denisem@dhchelps.org

DuPage Dispensary of Hope
Free Pharmacy Program

The DuPage Health Coalition has partnered with DuPage County to offer this service free of charge to those who qualify. You must have a valid prescription and meet the following program guidelines to receive medication:

- Must be uninsured (cannot currently be enrolled in private or public insurance, including Medicare, Medicare Part D, Medicaid, employer sponsored, ACA Marketplace)
- Must meet program income guidelines which is below or at 200% FPL, visit *www.dhchelps.org/ddoh* for chart of maximum income guidelines
- Visit *www.dhchelps.org/ddoh* for a list of medications available at the DuPage Dispensary of Hope Pharmacy

Available Medications

A formulary of commonly available drugs is updated four times per year on our website. Patients may receive up to 90 days of medication per fill with a valid prescription.

A reminder: only 30 days of medications are available per fill when Access DuPage members use our retail pharmacy.

Note: Not all listed medications are continuously available at DuPage Dispensary of Hope and are subject to change at any time. Please advise a patient seeking a new medication to contact the pharmacy to confirm medication is in stock. If it is not a typically stocked medication, it may be able to be ordered and is NOT guaranteed.

Instructions for Prescribers

The full name of the pharmacy distributing DDOH medication is the DuPage Care Center Outpatient Pharmacy. The pharmacy phone number is 630.784.4288, fax number 630.784.4284. If you are calling for free medication, please identify that you are calling about the DuPage Dispensary of Hope so you can be routed correctly.

E-prescribing

DuPage Care Center Outpatient Pharmacy is listed through Surescripts. Prescribers can look up the pharmacy and use that portal to send electronic prescriptions.

Pharmacy Hours of Operation and Location

The pharmacy is open M-F 8 am to 5 pm. DuPage Care Center's Outpatient Pharmacy is located inside the Convalescent Center at 400 N County Farm Rd., Wheaton IL 60187.

Transferring Prescriptions

Patients can call DuPage Dispensary of Hope / DuPage Care Center Outpatient Pharmacy at 630.784.4288 and ask that their prescription(s) be transferred to our pharmacy. The customer should provide the name of their previous pharmacy and its phone number as well as the prescription number and name of the medication. The prescription should be identified as a Dispensary of Hope transfer.

Questions, Concerns, and Feedback

If there are generic medications that you would like to be able to access through the free pharmacy program that aren't currently listed, please email denisem@dhchelps.org to share that request. The formulary of available medications updates quarterly; our partners need clinical feedback to ensure that they are supplying necessary medications. Clinical and community partners can also call Denise Martinez at the DuPage Health Coalition with other questions or concerns at 630.510.8720 X 203. Denise is also available to work directly with pharmacy clients needing additional assistance.

For more information or a list of available medications visit *www.dupagehealthcoalition.org/ddoh*, or contact Denise at 630-510-8720 x 203.

FREE PHARMACY FOR THE UNINSURED

DUPAGE DISPENSARY OF HOPE

A program of the DuPage Health Coalition

Struggling to pay for medication?
We may be able to help!

We advocate for equality, justice, and equity in all our initiatives. We want DHC to feel like home.

The DuPage Health Coalition is partnering with DuPage County to offer this service at no charge to those who qualify.

If you are low income and uninsured some of your medications may be available for free. Access Dupage members welcome!

List of available medications and more info at dupagehealthcoalition.org/dispensary-of-hope/ or call 630-510-8720

Do I Qualify?

To qualify you must:
1. Have a valid prescription
2. Be uninsured (not currently enrolled in private insurance, including Medicare, Medicaid, employee sponsored or ACA Marketplace)
3. Meet program income guidelines (below)

Family Size	300% FPL
1	$47,880
2	$64,920
3	$81,960
4	$99,000
Each additional person (up to 8)	$17,040

FAQ's

How much medication can I receive per visit?
Up to 90 days per visit, with a valid prescription.
What if only some of my medications are available for free at the DuPage Dispensary of Hope Pharmacy?
The pharmacy is full service. In addition to the free medications, other medicine can be purchased or billed through Access DuPage.
How do I get my prescriptions to the DuPage Dispensary of Hope?

- Ask your doctor for a new paper prescrip- tion to bring to DDOH or
- Ask your doctor to fax or send prescription via SureScripts or
- Call your current pharmacy and have them transfer your prescription to DDOH or
- Contact DDOH and tell them you would like your medication transferred

Access DuPage Members Automatically Qualify

Pharmacy Hours: Monday-Friday 8am-5pm
Pharmacy Phone: 630-784-4288 Fax: 630-784-4284
Located in DuPage Care Center's Outpatient Pharmacy: 400 N County Farm Road, Wheaton

Begin at 400 County Farm Road

From County Farm Road turn onto Main Entrance Road

Turn into Convalescent Center Volunteer Parking

Park in the lot and enter the Pharmacy through blue awning covered doors

DuPage Dispensary of Hope
is located at
The DuPage Care Center's
Outpatient Pharmacy

Directions

DuPage Dispensary of Hope

From County Farm Road turn onto Main Entrance Rd

Drive Past the 400 building on your right to the rear parking lot

Park in the adjacent lot and enter Pharmacy through red awning covered doors

DUPAGE DISPENSARY OF HOPE

Phone: 630-784-4288

FAQ's

I have Access DuPage. Can I use the DuPage Dispensary of Hope?

Using our new free pharmacy program is easy for AD members; you automatically qualify! Just bring your Access DuPage card with you to the pharmacy.

How much medication can I receive per visit?

The DuPage Dispensary of Hope can provide up to 90 days of medication per visit, with a valid prescription.

What if only some of my medications are available for free at the DuPage Dispensary of Hope Pharmacy?

DuPage Care Center's Outpatient Pharmacy is a full service pharmacy. This means that in addition to the free medications available through DuPage Dispensary of Hope, other medicine is also available for retail purchase.

How do I get my prescriptions to the DuPage Dispensary of Hope?

1. Ask your doctor's office for a new paper prescription and bring it to DDOH.
2. Ask your doctor to send a prescription to DDOH by fax or via Surescripts.
3. Call your current pharmacy and have them transfer your prescription to DDOH.
4. Contact DDOH and tell them you'd like to have your medication transferred.